EPIC Sustainability Services Pvt. Ltd

Quality Objectives

1.	To impart a minimum of 16 hours of professional training per annum to all full time technical employees.

2.	CDM PDD completeness check before webhosting for GSCP: To review and report to the client within 7 working days. Once the PDD is received in order the same shall be uploaded for GSCP within 3 working days, provided the CDM client has fulfilled all his obligations.

3.	To conduct on-site audit for CDM project within 90 days from the last date of the end of the GSCP for both validation and verification, provided the CDM client has fulfilled all his obligations.

4.	In case CDM DVR is replied by the client with all proper and acceptable evidences the CDM FVR will be prepared and uploaded on UNFCCC web site within two working days from the date of final internal approval of the project, provided the CDM client has fulfilled all his obligations.

5.	Continuous efforts are made to improve the leads times committed as above for better efficiency and customer satisfaction.